



ITOA Integration / enquiry@itoa.com.my

Delivering Solutions

Who We Are

itua Integration is a Malaysian based company offering a comprehensive range of M&E, ELV and ICT services. With a solid team of consultants and engineers in our repertoire, our services are scalable to suit the size and requirements of our client's projects, without compromising on the detailed care and attention it deserves. With credit to our reliable suppliers and reputable technological partners, we have garnered a wide range of resources to cater to the expertise and technology you require.

Currently, itua Integration performs as a Total Solutions Provider for clients in Malaysia. We specialize in multi-disciplined engineering aspects of the industry, providing our services to commercial properties, offices, residential and hotels.

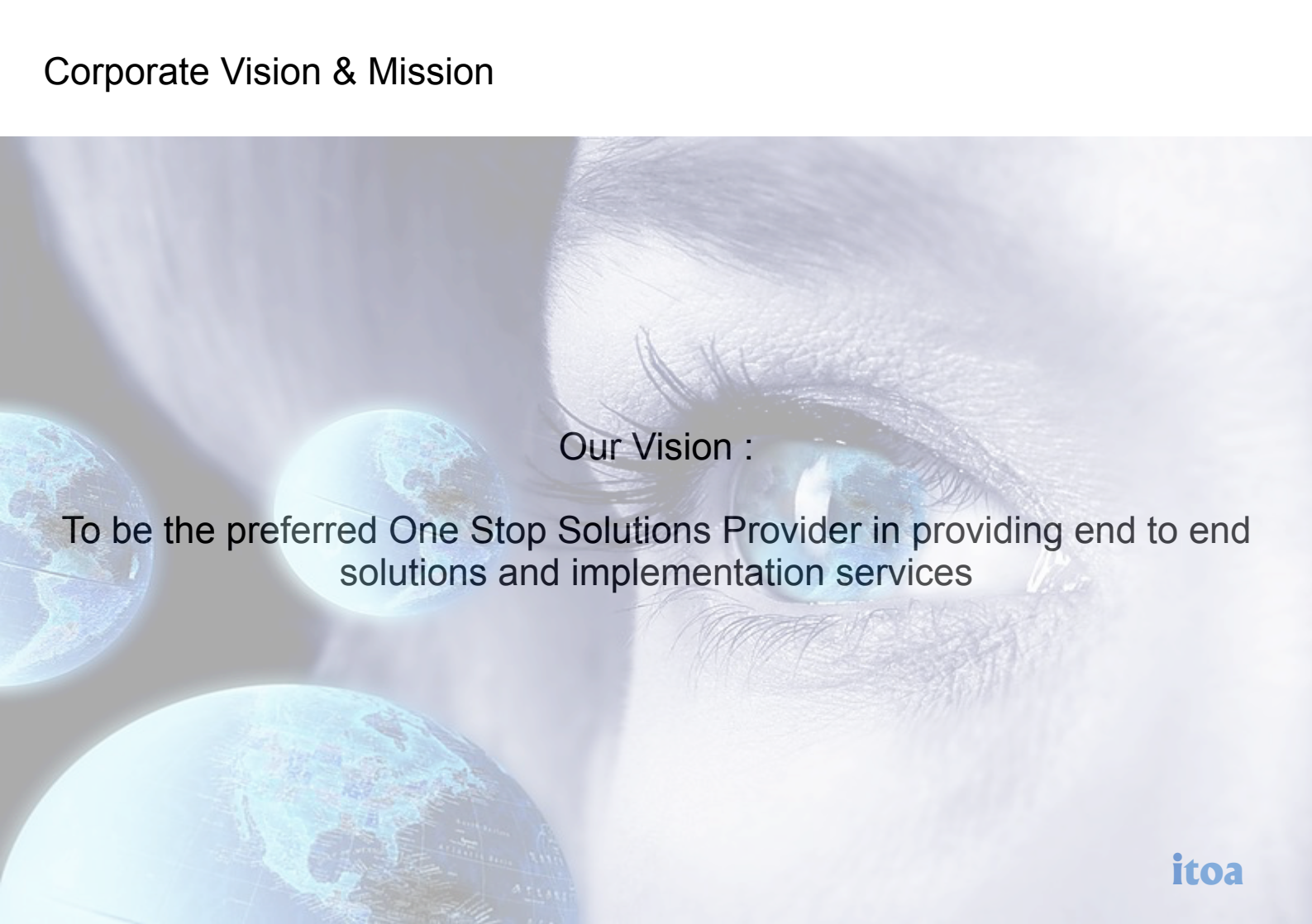
Our distinguished track records are testament of itua's commitment to delivering only the finest to our clients. Here at itua, we don't only build systems; we build relationships.

Success Methodology



At itua, delivering solutions is our commitment!

Corporate Vision & Mission



Our Vision :

To be the preferred One Stop Solutions Provider in providing end to end solutions and implementation services

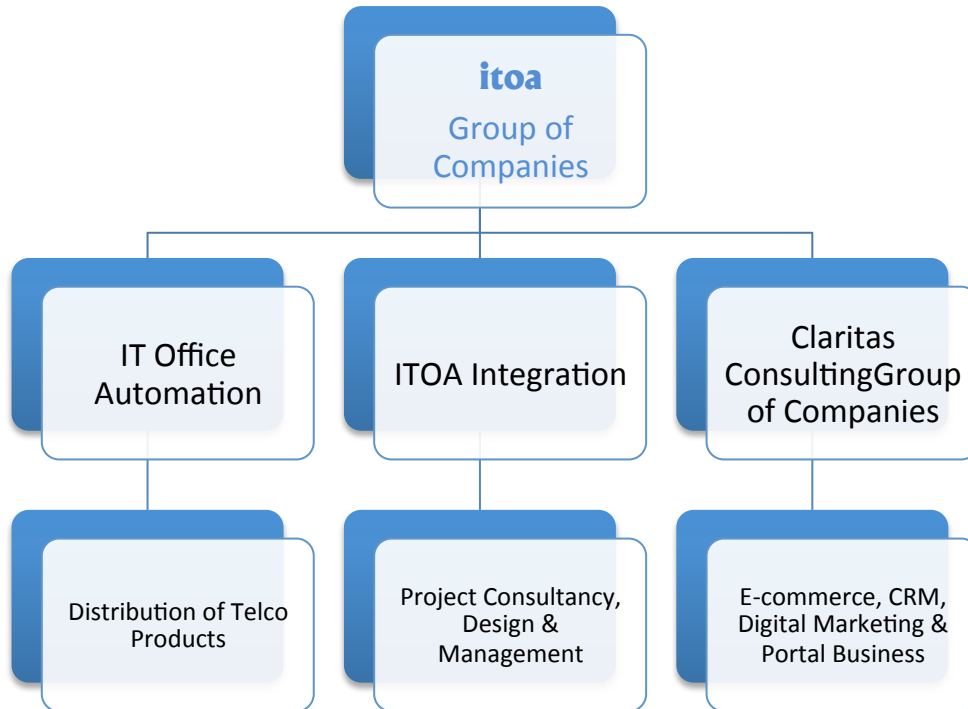
Corporate Vision & Mission

A grayscale image of a hand holding a small amount of dark soil. A small, vibrant red plant with several leaves is growing out of the soil. The background is a light, textured surface.

Our Mission :

To be the number **ONE** system integrator providing on stop solutions in the region

Group Structure



What We Do

Our Core Competencies :

- Business Communication Solution
- IP Telephony / Intercom Solution
- Integrated Physical Security Solution
- Information Technology Solution
- Video & Audio Conferencing Solution
- Fiber to the home (FTTH) Solution
- Public Address System
- Services & Maintenance



What We Do



CRM Capabilities :

- CRM for Marketing
- CRM for Sales
- CRM for Support
- CRM for Contact Centre
- CRM for Loyalty Program

CRM Implementation :

- On-Demand Cloud Edition
- On-Premise Deployment



Richest Feature · Lowest Initial Cost · Fastest Deployment

Business Communication Solution

NEC



itoa

Business Communication Solution

NEC

Modularity

**User
Friendly**

Mobility

Accessibility

Scalability



Collaboration

Integration

Integrated Physical Security Solution

Integrated security means better protection for people, assets and the bottom line.

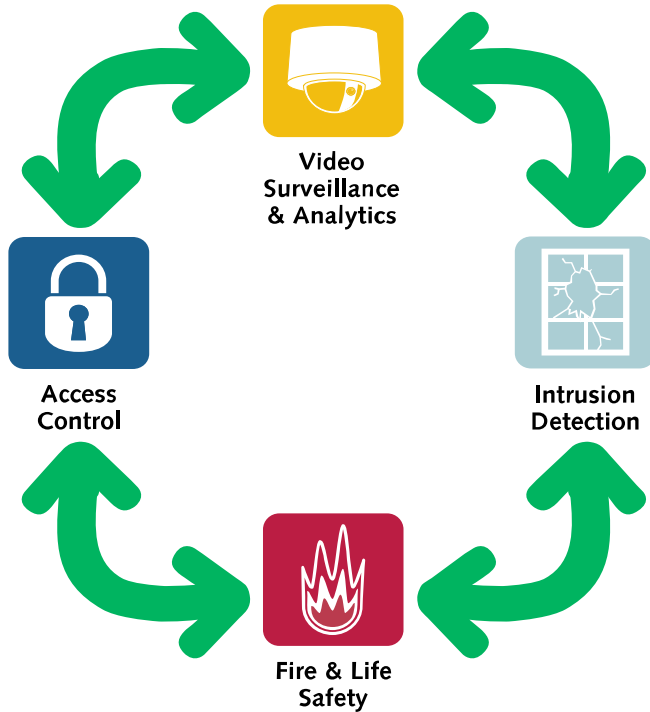


Integrated Security

Integrated security means fewer devices, fewer guards, more efficient operations and faster response times



Access Control



- ❑ Able to be easily integrated into an IP network.
- ❑ Provide secure & encrypted communications between controllers and workstations.
- ❑ Easily control entry points such as:
 - Doors
 - Gates
 - Garages
 - Parking spaces
 - Elevators
 - Production areas
- ❑ Fully integrated with video monitoring.

Intrusion Detection

Send intrusion alarms, create reports, and graphically view security incidents on your workstation

Intrusion Event



Intrusion

- Motion detection
- Cabinet Tamper
- Glass Break
- Duress



Sends Alarm



Alarm



Starts Automatic Video Feed

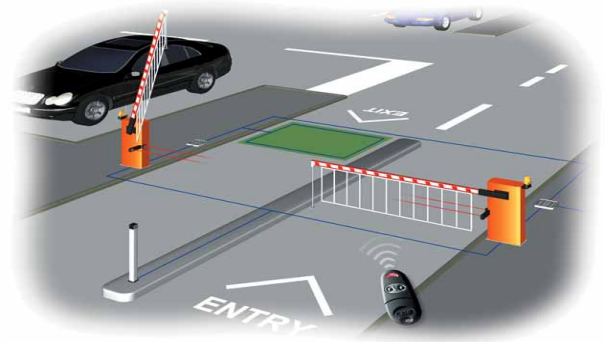


Command Central

- Arm/disarm zones
- Digital dialer integration

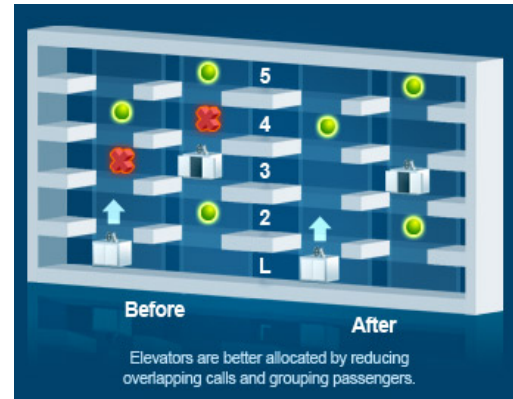
Parking Management

- ❑ Automatic car counting system.
- ❑ Access control in the parking lot.
- ❑ RFID card system - card holders do not need to stop at entry points to “swipe” at card reader devices.



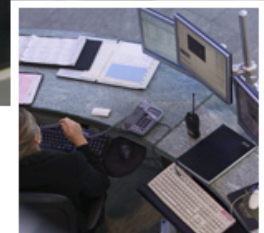
Lift Access Control

- ❑ Interface with Access Control System to provide floor access control
- ❑ Support time zone control bypass for individual floor
- ❑ Real-time monitoring and maintenance.
- ❑ Expandable up to 136 floors

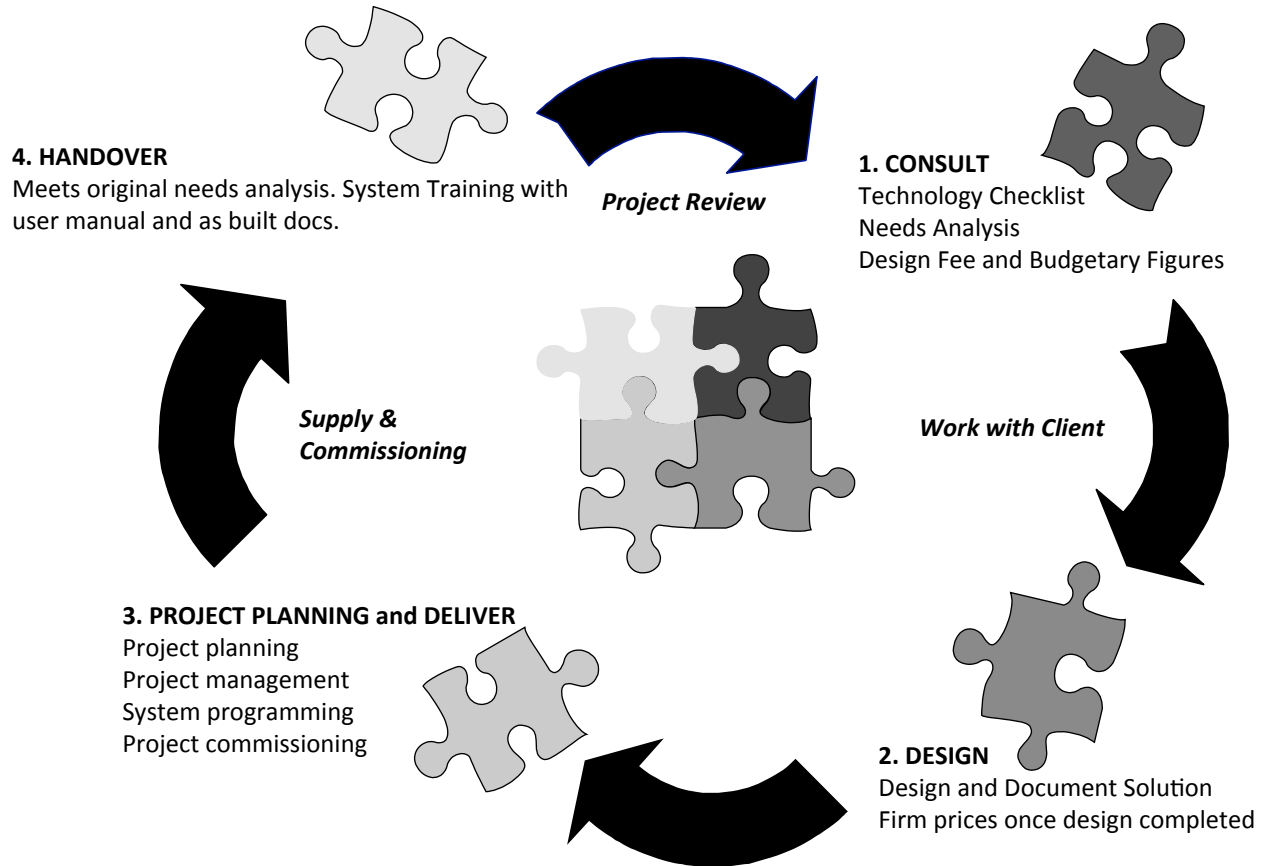


Surveillance System

- ❑ The **Closed Circuit TV (CCTV)** system is an advanced digital surveillance system, designed to meet the requirements of modern security.
- ❑ The **CCTV** system streams video via an IP network or conventional analogue network.
- ❑ Video quality is high even at high compression rates.
- ❑ The CCTV system is highly flexible and expandable.



Project Delivery Methodology



Project Case Study

Financial



Malayan Banking Berhad

Project Owner: Malayan Banking Berhad

Supply & installation of PABX / Keyphone system

SPECIFICATIONS :

Supply and installation of NEC PABX / Keyphone System nationwide



PROJECT SIZE :

RM1,498,000.00

Project Case Study

Commercial Building



Wisma Mah Sing

Project Owner: Mah Sing Properties Sdn. Bhd.

5 storey Wisma Mah Sing at Jalan Sungai Besi

CCTV covering operating HQ of this public listed company was carefully designed and implemented, along side with Access Control System, in order to deter trespassing

SPECIFICATIONS :

Design of CCTV, Access Control, PABX & Structured Cabling System

PROJECT SIZE :

RM250,000.00



Project Case Study

Retail Office



MaryFrance Bodyline HQ

Project Owner: Marie France Bodyline Sdn. Bhd.

HQ located at North Point Mid Valley City

SPECIFICATIONS :

Design of CCTV, Access Control, PABX & Structured Cabling System



PROJECT SIZE :

RM120,000.00

Project Case Study

Retail



Goldbuyer

Project Owner: Goldcrest Assets Sdn. Bhd.

Pilot project covering 16 stores in major Klang Valley's Shopping Complexes

Phase 2 to cover Nationwide 100 stores

SPECIFICATIONS :

Design of CCTV, Alarm & Central Monitoring System

PROJECT SIZE :

RM100,000.00



Project Case Study

Retail



City Chain CRM & Loyalty System

Project Owner: City Chain (M) Sdn. Bhd.

30 outlets across Malaysia & Singapore

SPECIFICATIONS :

Implemented enterprise CRM solution for City Chain in Malaysia and Singapore – total 30+ outlets; 30 users; covering 3 key modules – customer service, marketing and loyalty.



PROJECT SIZE :

RM 290,000.00

Project Case Study

Factory



Lam Soon Senai

Project Owner: KYM Senai Sdn. Bhd.

Single floor Factory with 4 storey of Office Block

SPECIFICATIONS :

Design of CCTV System, Structured Network & Fiber Cabling, Wifi Network, Telekom Infrastructure Work, Barrier Gate System & Guard Tour System



PROJECT SIZE :

RM600,000.00

Project Case Study

Mixed Development (Shopping Complex & Hotel)



Seremban Mall

Project Owner: Capitol Prosper Sdn. Bhd.

9 storey of shopping complex complete with 11 storey of 4 star Hotel

SPECIFICATIONS :

Design of CCTV System, SMATV System, Structured Network & Fiber Cabling, Wifi Network, PABX System, Telekom Infrastructure work

PROJECT SIZE :

RM1,500,000.00

Project Case Study

Residential (Condominium)



Mirage by The Lake, Cyberjaya (Phase 1)

Project Owner: Jelang Vista Sdn. Bhd.

5 Blocks of 10 to 13 storey high end condominium and 26 units of bungalows

SPECIFICATIONS :

Design of FTTH System, SMATV System, Structured Network Cabling, Intercom System & Telekom Infrastructure work

PROJECT SIZE :

RM535,000.00



Project Case Study

Residential (Condominium)



Mirage by The Lake, Cyberjaya (Phase 2)

Project Owner: Jelang Vista Sdn. Bhd.

5 Blocks of 10 to 13 storey high end condominium and 26 units of bungalows

SPECIFICATIONS :

Design of FTTH System, SMATV System, Structured Network Cabling, Intercom System & Telekom Infrastructure work

PROJECT SIZE :

RM410,000.00



Project Case Study

Residential (Condominium)



Le Nouvel, KLCC (On-going project)

Project Owner: WingTai Asia.

2 Blocks of High End Condonimum

SPECIFICATIONS :

Design of FTTH System, SMATV System, Structured Network Cabling, Intercom System, Access Control System, Car Park System, Visitor Management System, CCTV System, PA System & Fireman Intercom System

PROJECT SIZE :

RM2,831,930.00



Project Case Study

Hospitality



Hilton Nay Pyi Taw

Project Owner: Eden Group

5 Stars Hotel

SPECIFICATIONS :

Design & Implement NEC PABX System for 300rooms



PROJECT SIZE :

RM 105,000.00

Project Case Study

Hospitality



DoubleTree by Hilton Penang (On-going project)

Project Owner: Cornerstone Partners

4 Stars Hotel

SPECIFICATIONS :

Design & Implement ICT, Access Control, CCTV, PA, Telephone, SMATV System, Computer Room & HVAC Automation System



PROJECT SIZE :

RM 3,994,059.00

Project Case Study

F&B / Franchise



Nando's

Project Owner: Nando's Chickenland Malaysia Sdn. Bhd.

90 Outlets across Malaysia & Singapore

SPECIFICATIONS :

Implemented enterprise CRM solution for Nando's franchise in Malaysia and Singapore – total 90+ outlets; 50 users; covering 5 key modules – helpdesk, customer service, delivery center, marketing and loyalty.



PROJECT SIZE :

RM 775,000.00

Project Case Study

Telco



Singtel Customer Experience Management System (CSF2)

Project Owner: Singtel Telecommunications Limited

30 hotlines across Singapore & Malaysia

SPECIFICATIONS :

Implemented CFS2 for Singtel Customer Experience team – as an integrated feedback management solution across web, email, hotline and outlets.

PROJECT SIZE :

RM 265,000.00

Project Case Study

Retail



SOGO (K.L.) Department Store (Completed)

Project Owner: SOGO (K.L.) Department Store Sdn. Bhd.

Sogo Data Centre Project

SPECIFICATIONS :

Design & Implement Data Centre, 40G Structured Cabling & Network Revamp, Simplivity Vmware Deduplication Servers, and PureStorage SAN Storage.



PROJECT SIZE :

RM 3,600,000.00

Project Case Study

Retail



SOGO (K.L.) Department Store (Completed)

Project Owner: SOGO (K.L.) Department Store Sdn. Bhd.

Sogo Display Solution System

SPECIFICATIONS :

Design & Implement NEC & Scala Digital Signage Solutions

PROJECT SIZE :

RM 1,200,000.00



Certification

211725 A

PERAKUAN PENDAFTARAN

Adalah dengan ini diperakui bahawa kontraktor yang dinyatakan di bawah ini telah berdaftar dengan Lembaga mengikut Bahagian VI Akta Lembaga Pembangunan Industri Pembinaan Malaysia 1994. Pendaftaran ini adalah tertakluk kepada syarat-syarat yang telah ditetapkan di belakang Perakuan ini

No Pendaftaran: 0120151016-SL166541

Nama Kontraktor : ITOA INTEGRATION SDN BHD

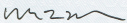
Alamat Berdaftar : NO. 2A-2 SRI MANJA SQUARE
JALAN PJS 3/48, TAMAN SRI MANJA
JALAN KLANG LAMA
46000 PETALING JAYA
SELANGOR

Gred, kategori dan pengkhususan berdaftar
G6 ME M15

Tarikh Mula Berkuatkuasa : 15 OCT 2015
Tarikh Habis Tempoh Perakuan : 15 OCT 2016*

*Perakuan ini hendaklah diperbaharui seawal-muamaya 60 hari sebelum tarikh habis tempoh.

STATUS : BARU - Kontraktor yang baru berdaftar semasa perakuan pendaftaran ini dikeluarkan.


(Sr MOHD ZAID ZAKARIA)
b.p. Ketua Eksekutif
Bertarikh: 16 OCT 2015




TENAGA NASIONAL
Dengan ini disahkan bahawa
ITOA INTEGRATION SDN BHD
NO.2A-2 SRI MANJA SQUARE
JALAN PJS 3/48, TAMAN SRI MANJA
JALAN KLANG LAMA
46000,PETALING JAYA,SELANGOR

Telah berdaftar dengan Tenaga Nasional Berhad sebagai
Kontraktor Kerja
di bawah kategori yang tercatat dalam sijili ini

GRED	KATEGORI	PENGKUSUSAN
G6	ME	M15****

BUTIR-BUTIR PENDAFTARAN

NO PENDAFTARAN TNB : 3048933
NO PENDAFTARAN SYARIKAT : 918566V
NO SIJIL PENDAFTARAN : 01201510-SL166541
TEMPOH SAHLAKU SEHINGGA : 15.10.2016
TARAF BUMIPUTERA : BUKAN BUMIPUTERA
LAIN-LAIN PENDAFTARAN : PPK6970/2015,

Tarikh tempoh sahlaku pendaftaran ini adalah tertakluk kepada tempoh sahlaku Pendaftaran sijil-sijil Kementerian Kewangan(KK), Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) dan sijil-sijil professional yang berkaitan.

Ir. Syed Abu Hanifah bin Syed Alwi
Ketua Pegawai Perolehan
Bahagian Perolehan
Tenaga Nasional Berhad

Tarikh kelulusan : 14.12.2015

Ini adalah cetakan komputer dan tidak memerlukan tandatangan.

Key Partners

NEC

CLARITAS™


 **ASC**

 **AudioCodes**

 **CISCO**™

lenovo

 **DELL**

 **hp**®
i n v e n t

MicroEngine®

 **ENTRYPASS**™

 **LG**

 **SAMSUNG**

Contact Information

ITOA Integration Sdn. Bhd.

No. 49-3, Petaling Utama Avenue,
Jalan PJS 1/50, Taman Petaling
Utama, 46150, Petaling Jaya,
Selangor D. Ehsan, MALAYSIA

603-7782 7772

603-7782 7792

enquiry@itoa.com.my

Delivering Solutions